

BRIHANMUMBAI MAHANAGARPALIKA

Office of Chief Medical Superintendent & HOD (Sec. Health Care Services)
7th floor, K.B.Bhabha Mun.Gen. Hospital,
R.K. Patkar Marg, Bandra (W), Mumbai 400 050.

NO. CMS&HOD/SHCS/7478 Dated 29.09.2026

BID No. GEM/2026/B/8020599

Period: 12.09.2026 to 28.09.2026

Minutes of the Pre-Bid meeting held in the Office of Hon'ble DMC(PH)'s office on 3rd Floor in connection with Providing Cooked Food (Afternoon & Evening), Breakfast with Tea (Morning & Evening) to IPD Patients at GTB Hospital, Shiwri at 3.00 p.m. on 18.09.2026.

Following Personnel were present –

1. Shri Sharad Ughade, DMC (PH)
2. Dr. Chandrakant Pawar, CMS&HOD(SHCS)
3. Dr. Namrata Kaur Bhoi, MS, GTB Hospital, Shiwri

Representatives of various firms, contractors dealing in the line attended the meeting as schedule. All the terms and conditions along with Scope of Work for Providing Cooked Food (Afternoon & Evening), Breakfast with Tea (Morning & Evening) to IPD Patients at GTB Hospital, Shiwri were read out and explained in details in front of the attending personnel.

Contractors raised queries and clarification given as follows:

Sr. No.	Queries	Clarification
1	Is the Section 394 license mandatorily required at the bid submission stage itself?	Yes. As per tender terms & Conditions, Bidder who wants to participate must possess Section 394 License issued by BMC.
2	Or, as per Annexure-7 Clause 3, may bidders without this license submit as undertaking to obtain it within 3 months of contract award?	As above.
3	Tender period: As per our personnel survey, the beneficiary count does not exceed 500. We request that the tender period be made 5 years within the same approved budget for better operational planning & continuity.	No change. Total contract period of the tender is for 36 months.
4	EMD: Kindly consider fixing the EMD at 1%, as followed in previous tender.	No change. As per CA's Circular u/n. CA/FRG/38 Dated 20.03.2002, it is mandatory to accept 2% EMD on total contract cost.

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5	Agreement: We request a single agreement for the entire contract period instead 11 months renewals.	Contract period for this tender is for 36 months. Hence, single agreement is to be submitted by selected bidder.
6	Fruit Budget: Kindly revise the budget/ rates for fruits, considering the high and fluctuating market prices of the fruits to be served.	No change.
7	Bank Guarantee: We request that the BG be permitted to be renewed annually, based on the annual contract value/ annual sales, instead of requiring the full BG amount upfront.	No. As per BMC Norms, 5% amount of BG is required to be paid for total contract cost allotted and it should be valid for total contract period plus another 6 months i.e. for total 42 months for this tender.
8	Vigilance Clause: We request removal of vigilance related provisions that are not relevant to the scope of food preparation and catering services.	No. It is a policy matter.
9	Only those registered firms, proprietary concerns, partnership concerns, or companies having a minimum of 3 years of experience in supply cooked food/ dietary services to a minimum of 600 persons/ patients/students/ employees daily in any of the following establishments shall be eligible to bid: 1. Government Hospitals 2. Private Corporate Hospitals 3. Schools or Educational Institutions 4. Corporate Offices 5. Industrial Canteens 6. Commercial or Institutional Canteens	Yes. As per this tender clause, Only those registered firms/ Proprietary concern/ partnership concerns/ companies having 3 years experiences of supply cooked food in any Government Hospital to minimum 600 patients is <u>revised and should be read</u> as Only those registered firms/Proprietary concern/partnership concerns/ companies having 3 years experiences of supply cooked food in any Government Hospital/dietary services to a minimum of 600 persons/patients/ students/ employees daily in Private Corporate Hospitals/Schools or Educational Institutions, Corporate Offices, Industrial Canteens/ Commercial or Institutional Canteens.
10	Supply of Chicken curry should be adjusted with Paneer curry. As ISKCON affiliate we will supply pure Veg to inpatient with high nutrition.	No change. The majority of admitted TB patients actively request non-vegetarian food. Standardizing a restrictive vegetarian menu leads to decreasing dietary diversity, refusing patient autonomy, poor meal compliance, high plate waste, and caloric deficits. So, it is recommended to integrate non-vegetarian options into the standard inpatient meal to optimize nutritional recovery and support patient outcomes.

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11	Experience of hospital should be 450 bed and any other equivalent project supply like Mid-day meal, Old age home, orphanages etc.	No change.
12	Kitchen facility	Bidder has to prepare required food at their own kitchen facility. No additional space for food preparation will be provided by BMC. Kitchen should have highest standard like stainless steel equipment, High tech machines, Steam based cooking including Boilers, insulated vessels for delivery of food. Aluminum vessels should not be allowed. Food safety should not be compromised. Pest control and other food related aspect to be completed on time to time basis.
13	Food Sample	It is mandatory to submit food sample report from FDA/FDA approved Lab by the tenderer. If successful tenderer fails to supply food as per specification during contract period as per pre-tested sample report, the tenderer is liable for penalty as per penalty clause. Hospital authority can randomly check food supplied by tenderer and send to FDA/FDA approved lab for testing and expenses incurred for the same shall be paid by tenderer.
14	One of Interested Bidder while participating in this tender asked for query that from Vendor point of view, while quoting rate for per patient per day per thali for this tender, additional tab "Add Ons for catering service (Duration Based)-Veg Lunch: Regular Thali Rate per piece of Veg. Snacks Required* is showing on GeM portal. Since rates are asked for per patient per thali per day which includes morning breakfast with tea, lunch, evening breakfast with tea and dinner.	Interested Bidder should strictly follow "Annexure B Specification of Food" uploaded in BID Documents for this tender. Interested Bidder has to quote Rs. 1/- mandatorily in "Rate per piece of Veg. Snacks Required*" tab to complete participation procedure and note that this mandatorily quoted rate of Rs. 1/- will not be considered while opening of commercial packet and preparing proposal and DL for approval of Standing Committee. Interested Bidder has to quote their rates "Catering Service (Duration Based)-Veg;

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		Lunch; Regular Thali (Cost per thali/packets/plates per day)*: Number of Thali/packet/plate required per day: 600” required per day: 600” in this tab on GeM Portal.

Corrigendum regarding above Clarifications shall be published on GeM as well as BMC Portal.

Meeting concluded at 4.00 p.m. with vote of thanks to the chair.

Sd/-
Dr. Chandrakant Pawar
CMS&HOD(SHCS)